

Seller Agreement

NT Trade E-commerce Platform

This Seller Agreement (the “Agreement”) is made and entered into as of the date of last signature below (the “Effective Date”) by and between NT Trade, a C-2-C e-commerce platform operating in South Africa (“NT Trade” or “Platform”), and the seller identified below (“Seller”).

1. Seller and Platform Details

Seller Details:

- Seller Name/Business Name: _____
- Address: _____
- Contact Person: _____
- Email: _____
- Phone Number: _____
- Registration Number (if applicable): _____

2. NT Trade Mission and Values

NT Trade is committed to:

- **Local Empowerment:** Fostering economic opportunities for South African sellers and consumers.
- **Accessibility:** Providing an easy-to-use platform for buying and selling goods.
- **Trust:** Building a secure and reliable marketplace for all users.
- **Innovation:** Continuously improving our platform to meet the evolving needs of our community.

3. Terms and Conditions for Selling Goods

3.1. **Product Listings:** Seller agrees to provide accurate and complete product descriptions, including but not limited to condition, features, and any known defects. All listings must comply with NT Trade’s prohibited items policy, available in the About Section.

3.2. **Pricing:** Seller is responsible for setting competitive and accurate prices for their products. NT Trade reserves the right to remove listings with prices deemed unreasonably high or misleading.

3.3. **Legality:** Seller warrants that all goods offered for sale are legal to sell in South Africa and do not infringe on any intellectual property rights.

3.4. **Prohibited Items:** The Seller shall not offer to sell any items listed in NT Trade's prohibited items policy. This includes, but is not limited to, illegal goods, hazardous materials, and stolen property.

3.5. **Compliance with Laws:** Seller shall comply with all applicable laws and regulations in connection with the sale of goods on the Platform, including consumer protection laws and tax regulations.

4. Payment Terms

4.1. **Commission:** NT Trade will charge a commission of [Percentage]% on each successful sale. This commission will be deducted from the payment before disbursement to the Seller.

4.2. **Payment Processing:** NT Trade utilizes secure payment gateways to process transactions. Payment will be released to the Seller within [Number] business days after the buyer confirms receipt of the goods and the return window has closed.

4.3. **Payment Method:** Payments to the Seller will be made via [Specify Payment Methods, e.g., EFT, Mobile Money]. The Seller is responsible for providing accurate payment details.

4.4. **Refunds:** In the event of a valid refund request, the Seller agrees to cooperate with NT Trade to process the refund to the buyer.

5. Delivery Schedules

5.1. **Shipping:** Seller is responsible for packaging and shipping the goods to the buyer within [Number] business days of receiving the order.

5.2. **Shipping Costs:** Seller is responsible for clearly indicating who covers the shipping costs (Seller or Buyer) in their listing.

5.3. **Delivery Confirmation:** Seller must provide tracking information (if applicable) to NT Trade and the buyer once the goods have been shipped.

5.4. **Delivery Timeframes:** Seller should accurately estimate delivery timeframes in their listings. NT Trade is not responsible for delays caused by shipping carriers.

6. Warranties

6.1. **Product Warranty:** Seller is responsible for providing any applicable warranties for the goods sold. The details of any warranty should be clearly stated in the product listing.

6.2. **Disclaimer:** NT Trade provides the platform for sellers to connect with buyers but does not provide any warranties, express or implied, regarding the goods sold. All warranties are the sole responsibility of the Seller.

7. Dispute Resolution

7.1. **Dispute Resolution Process:** In the event of a dispute between the buyer and the seller, NT Trade will provide a dispute resolution process. Both parties agree to cooperate in good faith to resolve the dispute.

7.2. **NT Trade's Role:** NT Trade will act as a mediator in the dispute and will make a final determination based on the information provided by both parties. NT Trade's decision is final and binding.

7.3. **Legal Recourse:** This dispute resolution process does not preclude either party from pursuing legal recourse in a court of law.

8. Platform Usage and Guidelines

8.1. **Account Security:** Seller is responsible for maintaining the security of their NT Trade account, including their password.

8.2. **Communication:** Seller must communicate with buyers and NT Trade in a professional and respectful manner.

8.3. **About Section:** Please refer to the About Section of the NT Trade platform for additional guidelines and policies.

IN WITNESS WHEREOF, the parties have executed this Agreement as of the Effective Date.

Seller Signature

Date: _____

NT Trade Authorized Signature

Date: _____

Summary

This Seller Agreement outlines the terms and conditions for selling goods on the NT Trade platform. It covers key aspects such as seller responsibilities, payment terms, delivery schedules, warranties, and dispute resolution processes. By signing this agreement, the Seller agrees to abide by NT Trade's guidelines and policies, ensuring a fair and trustworthy marketplace for all users.